

Human Tissue Authority

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2 Redman Place
London
E20 1JQ

Tel: 020 7269 1900

Web: www.hta.gov.uk

Email: enquiries@hta.gov.uk

Date: 19 October 2023

By email to: [REDACTED]

Dear [REDACTED],

Freedom of Information request

Thank you for your Freedom of Information request, which was received by the Human Tissue Authority (HTA) on Friday 6 October, 2023. Your email outlined the following request:

“Dear FOI Team.

I am writing in respect of your finance solution. Could you kindly help me out with the below information?

1. Which ERP (Enterprise Resource Management) or Finance system is currently used?
2. What was the total value of the contract?
3. What is the annual value of the contract
3. When does your contract expire?
4. Do you have any planned upgrades of the software? If so, when?
5. Are you planning to go to market for a different ERP/ Finance system? If so, when?
6. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.
7. Which, if any, other Non-Departmental Public Bodies share use of this service with you?”.

Response

1.Which ERP (Enterprise Resource Management) or Finance system is currently used?

The HTA uses Great Plains for its finance system which links into MS Dynamics CRM

2. What was the total value of the contract?

For our finance system £5,700 p.a. For our CRM this figure is unavailable as it is part of a support contract for IT services

3. What is the annual value of the contract?

Please see point 2 above.

(sic) 3.When does your contract expire?

The contract for our finance system expires in December 2023.

4.Do you have any planned upgrades of the software?

If so, when? Yes in 2024/25

5.Are you planning to go to market for a different ERP/ Finance system? If so, when?

Yes, in 2024/25.

6. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.

We have not disclosed the full name, title and contact information for the person responsible for the ERP/finance system in accordance with section 40(2) of the Freedom of Information Act where disclosing this information would breach principles in the UK General Data Protection Regulation, specifically where naming could result in individuals being identified.

7. Which, if any, other Non-Departmental Public Bodies share use of this service with you?

None.

Further information

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: www.ico.org.uk

Yours sincerely

