

**Human Tissue Authority**

2nd Floor  
2 Redman Place  
London  
E20 1JQ

**Tel:** 020 7269 1900

**Web:** [www.hta.gov.uk](http://www.hta.gov.uk)

**Email:** [enquiries@hta.gov.uk](mailto:enquiries@hta.gov.uk)

**Date:** 12 September 2023

By email to: [REDACTED]

Dear [REDACTED],

**Freedom of Information request**

Thank you for your Freedom of Information request, which was received by the Human Tissue Authority (HTA) on Friday 8 September 2023. Your email outlined the following request:

“Dear Human Tissue Authority,

1. Does your organisation use any applications or software to record Record of Processing Activity (ROPA)?

If so, please state the product name(s) and version numbers(s) (if known)

2. Does your organisation use any applications or software to support preparation for, or maintenance of ISO 27001 and/or ISO 27701 compliance?

If so, please state the product name(s) and version numbers(s) (if known)

3. Does your organisation use any applications or software associated with data breach management?

4. Does your organisation use any applications or software associated with Freedom of Information management?

If so, please state the product name(s) and version numbers(s) (if known)

5. Does your organisation use any applications or software for Policy Management?

If so, please state the product name(s) and version numbers(s) (if known)

6. Does your organisation use any eLearning for Data Protection and Security Awareness?

If so, please state the product name(s) and version numbers(s) (if known)

7. Has your organisation reviewed / explored the market regarding the provision of technology which supports the delivery of Information Governance functions?

If yes - please specify what actions have been taken?

If no - does your organisation have any plans to review / explore this market in the next 3 years?

8. Has your organisation allocated budget / financial resources regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?

If yes - please specify what actions have been taken?

If no - does your organisation have any plans to allocate budget / financial resources in the next 3 years?

9. Has your organisation developed a business case (outline or otherwise) regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?

If yes - please specify what actions have been taken?

If no - does your organisation have any plans to develop a business case in the next 3 years?

10. Will there be any opportunities to engage with your organisation regarding the commissioning / procurement of technology which supports the delivery of Information Governance function in the next three years?

## **Response**

1. Does your organisation use any applications or software to record Record of Processing Activity (ROPA)? **No specific applications adopted beyond MS office.**

If so, please state the product name(s) and version numbers(s) (if known)

2. Does your organisation use any applications or software to support preparation for, or maintenance of ISO 27001 and/or ISO 27701 compliance? **N/A**

If so, please state the product name(s) and version numbers(s) (if known)

3. Does your organisation use any applications or software associated with data breach management? **No**

4. Does your organisation use any applications or software associated with Freedom of Information management? **No**

If so, please state the product name(s) and version numbers(s) (if known)

5. Does your organisation use any applications or software for Policy Management? **No**

If so, please state the product name(s) and version numbers(s) (if known)

6. Does your organisation use any eLearning for Data Protection and Security Awareness? **Astute**

If so, please state the product name(s) and version numbers(s) (if known)

7. Has your organisation reviewed / explored the market regarding the provision of technology which supports the delivery of Information Governance functions?

If yes - please specify what actions have been taken?

If no - does your organisation have any plans to review / explore this market in the next 3 years? **Not currently**

8. Has your organisation allocated budget / financial resources regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?

If yes - please specify what actions have been taken?

If no - does your organisation have any plans to allocate budget / financial resources in the next 3 years? **Not currently**

9. Has your organisation developed a business case (outline or otherwise) regarding the commissioning / procurement of technology which supports the delivery of Information Governance functions?

If yes - please specify what actions have been taken?

If no - does your organisation have any plans to develop a business case in the next 3 years? **Not currently**

10. Will there be any opportunities to engage with your organisation regarding the commissioning / procurement of technology which supports the delivery of Information Governance function in the next three years? **Any commissioning or procurement will be subject to a review of the market on technology and applications that meet business requirements**

### **Further information**

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office  
Wycliffe House

Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely

