

Human Tissue Authority

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Date: 17 April 2023

By email to: [REDACTED]

Dear [REDACTED]

Freedom of Information request

Thank you for your Freedom of Information (FOI) request, which was received by the Human Tissue Authority (HTA) on 21 March 2023. Your email outlined the following request:

“Hello, Please could I be provided with details for the last five years of inspections of facilities with licenses for postmortems and/or mortuaries detailing the following: - The date and location of the inspection - The number/type of failings - The remedial actions required I appreciate that each report is available on the HTA website but these are not groups [sic] by establishment type/often it is not clear what consequences fall from a failing”.

Response

In considering your request, the HTA is able to disclose some of the information you have requested. Information on inspections carried out in licensed establishments in the Post-Mortem sector can be found at the end of the letter. The information is for the time period 01 April 2018 – 31 March 2023.

In addition, information on the classification of the level of shortfalls can be found on page 25 of the [Post-mortem examination licensing standards and guidance](#).

The above document explains the HTA’s categorisation of shortfalls, which are findings at inspection of failure to fully meet licensing standards.

There are three categories of severity of shortfall, ‘Critical’, ‘Major’ or ‘Minor’. ‘Major’ and ‘Critical’ shortfalls can arise from one very serious (or critical) failure or can be cumulative, for example, a number of Minor shortfalls under one Standard could be classed as one Major cumulative shortfall.

All findings of shortfall require the establishment to take Corrective and Preventative Action (CAPA) to address the failure. The urgency and significance of the action required varies according to severity, as does the extent of HTA monitoring of the establishment's actions to address the shortfalls. The HTA actively monitors the establishment's delivery of the actions it has committed to undertake and can undertake further regulatory action if this does not proceed in line with expectations. Information submitted to the HTA as part of establishments' CAPA plans has not been disclosed. In the first instance, it has been identified that the cost that would be incurred in providing this information would exceed the appropriate limit. This is an exemption that the HTA is applying pursuant to Section 12 (1) of the Freedom of Information Act (FOIA).

Section 12 (1) of the FOIA makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which is set at £450.00.

We have identified that the costs associated with identifying whether the information is held; locating the information or document containing it; retrieving the information or document containing it; and extracting the information from a document containing it would be in excess of £450.00.

Please note, if you were to reduce the scope of the request so that it was more specific, for example, narrowing the timeframe or a specific licensed establishment then this might bring the cost of compliance under the limit and we may consider it again.

Further information

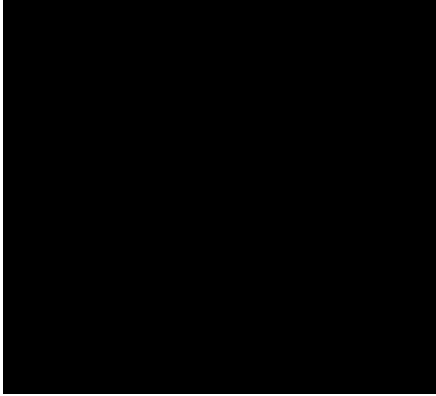
If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45
Website: www.ico.org.uk

Yours sincerely



Annex

Licence	Licensed Premises	Inspection date	Total no. of shortfalls	No. of Minor shortfalls	No. of Major shortfalls	No. of Major (Cumulative) shortfalls	No. of Critical shortfalls
12244	Bradford Royal Infirmary	29/03/2023	0	0	0	0	0
12329	Queen Elizabeth Hospital Birmingham	29/03/2023	0	0	0	0	0
12565	Birmingham Women's Hospital	27/03/2023	0	0	0	0	0
12366	Heartlands Hospital	23/03/2023	0	0	0	0	0
12685	Cyted UK Ltd	22/03/2023	0	0	0	0	0
12082	Hemel Hempstead General Hospital	14/03/2023	0	0	0	0	0
12037	Royal Preston Hospital	13/03/2023	0	0	0	0	0
12237	Queen Alexandra Hospital	08/03/2023	3	3	0	0	0
12362	Basingstoke and North Hampshire Hospital	20/02/2023	0	0	0	0	0
12338	Royal Glamorgan Hospital	16/02/2023	2	2	0	0	0
12357	St Mary's Hospital	16/02/2023	8	3	5	0	0
30008	Gloucester Royal Hospital	16/02/2023	0	0	0	0	0
12224	Royal Stoke University Hospital	14/02/2023	0	0	0	0	0
12110	Lister Hospital	02/02/2023	6	2	3	1	0
12337	Leicester Royal Infirmary	25/01/2023	14	8	6	0	0
12266	University Hospital Lewisham	16/01/2023	47	4	25	2	16
12459	UKHSA Colindale	12/01/2023	3	3	0	0	0
12346	Barnsley Hospital	11/01/2023	0	0	0	0	0
12184	Royal Shrewsbury Hospital	09/01/2023	17	4	6	7	0
50014	Bagshot Body Storage Facility	21/12/2022	4	4	0	0	0
12067	Tameside General Hospital	13/12/2022	19	13	6	0	0
12405	Holly Tree Lodge	06/12/2022	1	1	0	0	0
12425	Eurofins Forensic Services Ltd	05/12/2022	12	8	4	0	0
30014	Frimley Park Hospital	02/12/2022	0	0	0	0	0

30002	Royal Liverpool University Hospital	23/11/2022	10	7	3	0	0
12342	The Royal Oldham Hospital	22/11/2022	0	0	0	0	0
12203	Wythenshawe Hospital	21/11/2022	8	6	2	0	0
12090	Medway Maritime Hospital	16/11/2022	1	1	0	0	0
30017	Ipswich Hospital	16/11/2022	25	12	7	6	0
12171	George Eliot Hospital	15/11/2022	10	8	2	0	0
12181	Torbay Hospital	11/11/2022	7	2	5	0	0
12091	Cumberland Infirmary	10/11/2022	0	0	0	0	0
12409	The County Hospital	08/11/2022	22	9	12	1	0
12036	Grange University Hospital	07/11/2022	13	5	6	2	0
12117	East Surrey Hospital	31/10/2022	22	7	12	1	2
12245	Stoke Mandeville Hospital	25/10/2022	7	5	2	0	0
12091	Cumberland Infirmary	18/10/2022	12	6	5	1	0
12090	Medway Maritime Hospital	14/10/2022	0	0	0	0	0
12329	Queen Elizabeth Hospital Birmingham	11/10/2022	9	1	8	0	0
12347	Gravelly Park	11/10/2022	1	1	0	0	0
12253	Northampton General Hospital	07/10/2022	13	4	9	0	0
12413	Southmead Hospital Bristol	05/10/2022	11	5	4	2	0
12154	Queen's Hospital	28/09/2022	11	7	4	0	0
12079	Worcestershire Royal Hospital	26/09/2022	7	4	3	0	0
12138	Airedale General Hospital	22/09/2022	6	6	0	0	0
12517	Ascertain Forensics	22/09/2022	0	0	0	0	0
12309	Royal Blackburn Hospital	21/09/2022	19	6	13	0	0
12380	South Tyneside District Hospital	13/09/2022	0	0	0	0	0
12493	State Pathologist's department	09/09/2022	0	0	0	0	0
12229	Belfast Health and Social Care Trust - Royal Victoria Hospital	08/09/2022	1	1	0	0	0
12537	Royal Derby Hospital	31/08/2022	27	12	3	12	0
12377	King's College Hospital	19/08/2022	0	0	0	0	0

30009	Russells Hall Hospital	01/08/2022	2	2	0	0	0
12052	John Radcliffe Hospital	22/07/2022	21	11	9	1	0
12153	Glan Clwyd Hospital	12/07/2022	11	4	7	0	0
11068	Southend Hospital	11/07/2022	4	1	3	0	0
12142	Royal Sussex County Hospital	06/07/2022	16	3	13	0	0
12262	Royal Brompton Hospital	29/06/2022	5	2	3	0	0
12017	Brent, Harrow and Barnet Public Mortuary	28/06/2022	0	0	0	0	0
12201	Milton Keynes University Hospital	28/06/2022	3	3	0	0	0
30013	Weston General Hospital	23/06/2022	9	7	2	0	0
12099	Whittington Hospital	22/06/2022	7	1	6	0	0
12250	Royal United Hospital Bath	16/06/2022	6	3	3	0	0
12298	Queen Elizabeth Hospital	15/06/2022	1	1	0	0	0
12434	Cell Path Ltd	13/06/2022	1	1	0	0	0
12387	St George's Hospital	09/06/2022	11	4	7	0	0
12616	Tunbridge Wells Hospital at Pembury	07/06/2022	15	7	8	0	0
12194	Central Mortuary	25/05/2022	4	4	0	0	0
12541	Salford Royal	19/05/2022	16	7	8	1	0
12232	Royal Berkshire Hospital	18/05/2022	18	9	9	0	0
12024	Warrington Hospital	17/05/2022	16	5	4	4	3
12127	James Paget University Hospital	12/05/2022	4	4	0	0	0
12310	Pathlinks (Grimsby)	05/05/2022	6	2	4	0	0
12314	Pathlinks (Lincoln)	03/05/2022	5	3	2	0	0
11208	Norfolk and Norwich University Hospital	25/04/2022	5	0	5	0	0
12387	St George's Hospital	21/04/2022	0	0	0	0	0
12214	Southampton General Hospital	14/04/2022	4	4	0	0	0
12141	Eastbourne District General Hospital	13/04/2022	11	5	6	0	0
12324	Bedford Hospital	12/04/2022	4	4	0	0	0

12356	Royal Lancaster Infirmary	29/03/2022	5	3	2	0	0
30011	William Harvey Hospital	28/03/2022	12	7	5	0	0
12595	Gloucestershire Coroner's Court	21/03/2022	6	3	3	0	0
12345	St Helier Hospital	17/03/2022	6	3	3	0	0
12398	Poole Hospital NHS Foundation Trust	16/03/2022	16	9	7	0	0
12723	Royal Bournemouth Hospital	16/03/2022	17	9	8	0	0
12243	St Thomas' Hospital	08/03/2022	8	3	5	0	0
12007	Brighton and Hove City Mortuary	07/03/2022	4	4	0	0	0
12458	Princess Alexandra Hospital	22/02/2022	14	9	5	0	0
12286	Worthing Hospital	21/02/2022	5	1	4	0	0
12046	Bradford Public Mortuary and Forensic Science Centre	16/02/2022	9	7	0	2	0
12281	Sunderland Royal Hospital	14/02/2022	1	1	0	0	0
12110	Lister Hospital	09/02/2022	14	1	5	3	5
12242	West Suffolk Hospital	04/02/2022	10	5	3	2	0
12051	Basildon University Hospital	01/02/2022	7	5	2	0	0
12377	King's College Hospital	01/02/2022	14	5	2	2	5
12013	Royal Free Hospital	27/01/2022	17	10	7	0	0
12208	Royal Cornwall Hospital	26/01/2022	3	2	1	0	0
30031	Blackpool Victoria Hospital	24/01/2022	6	4	1	1	0
30018	University Hospital Coventry	18/01/2022	16	5	11	0	0
12029	Chesterfield Royal Hospital	17/01/2022	0	0	0	0	0
12132	Birmingham Children's Hospital	11/01/2022	14	8	6	0	0
12187	The Royal London Hospital	13/12/2021	6	4	1	1	0
12446	University Hospital of North Tees	07/12/2021	3	2	1	0	0
12089	James Cook University Hospital	02/12/2021	2	1	1	0	0
12222	Royal Surrey County Hospital	30/11/2021	18	8	10	0	0
12226	Darent Valley Hospital	26/11/2021	5	4	0	1	0
12001	Sheffield Children's Hospital	23/11/2021	7	7	0	0	0

12034	Derriford Hospital	09/11/2021	0	0	0	0	0
12080	Warwick Hospital	04/11/2021	12	9	2	1	0
12136	Glangwili General Hospital	19/10/2021	3	3	0	0	0
30032	Peterborough City Hospital	19/10/2021	9	7	2	0	0
12450	Restore Plc Document Services Division	12/10/2021	0	0	0	0	0
12328	The Hillingdon Hospital	28/09/2021	5	5	0	0	0
12047	Salisbury District Hospital	07/09/2021	18	6	9	3	0
12218	Medico-Legal Centre	23/08/2021	5	5	0	0	0
12188	City of Westminster Public Mortuary	17/08/2021	6	5	1	0	0
12213	Alder Hey Children's Hospital	10/08/2021	8	6	2	0	0
12003	Great Western Hospital	27/07/2021	4	4	0	0	0
12136	Glangwili General Hospital	27/07/2021	20	6	8	6	0
12348	Luton and Dunstable University Hospital	27/07/2021	6	3	1	2	0
12017	Brent, Harrow and Barnet Public Mortuary	15/06/2021	4	3	1	0	0
12446	University Hospital of North Tees	09/06/2021	18	5	13	0	0
12536	The Public Mortuary at Flax Bourton	26/05/2021	1	1	0	0	0
12046	Bradford Public Mortuary and Forensic Science Centre	20/05/2021	10	4	3	3	0
50013	Aylesford Temporary Rest Facility (ATRF) - Emergency Mortuary	22/01/2021	3	3	0	0	0
50012	Valley Road Care Centre - Emergency Mortuary	18/11/2020	0	0	0	0	0
50011	Heavenly Services - Emergency Mortuary	04/08/2020	2	1	1	0	0
50010	Headley Court - Emergency Licence	04/05/2020	0	0	0	0	0
50009	Nightingale Hospital North East - Emergency Mortuary	30/04/2020	2	1	1	0	0

50008	NHS Nightingale Hospital London - Emergency Mortuary	27/04/2020	3	1	2	0	0
50005	London Borough of Hammersmith & Fulham - Emergency Mortuary	24/04/2020	12	7	5	0	0
50007	AGW Body Store Broomfield - Emergency Mortuary	22/04/2020	0	0	0	0	0
50004	Nightingale North West – Emergency Mortuary	21/04/2020	4	1	3	0	0
50006	Henlow TRP - Emergency Mortuary	20/04/2020	6	1	5	0	0
50000	West Midlands Regional - Emergency Mortuary	16/04/2020	6	2	4	0	0
50002	Castle Hill Hospital - Emergency Mortuary	10/04/2020	1	1	0	0	0
12318	Addenbrooke's Hospital	12/03/2020	2	1	1	0	0
30014	Frimley Park Hospital	27/02/2020	13	5	4	4	0
12231	Leeds General Infirmary	25/02/2020	13	8	5	0	0
12401	North Devon District Hospital	18/02/2020	7	2	4	1	0
12033	Liverpool City Mortuary	11/02/2020	9	6	3	0	0
12441	Broomfield Hospital	30/01/2020	18	10	6	2	0
12493	State Pathologist's department	29/01/2020	11	8	2	1	0
12303	Cannock Chase Public Mortuary	23/01/2020	16	9	4	3	0
12045	Hackney Public Mortuary	21/01/2020	9	3	6	0	0
12263	Haringey Public Mortuary	26/11/2019	13	5	8	0	0
12087	Poplar Public Mortuary	19/11/2019	4	4	0	0	0
12087	Poplar Public Mortuary	19/11/2019	4	4	0	0	0
12554	Manchester University NHS Foundation Trust - Central Hospitals	19/11/2019	18	10	7	1	0
12684	Regent Funeral Services	08/11/2019	0	0	0	0	0
12461	University Hospital of North Durham	16/10/2019	13	6	7	0	0
12043	Whiston Hospital	08/10/2019	10	6	3	1	0

30001	Great Ormond Street Hospital for Children NHS Foundation Trust	01/10/2019	4	4	0	0	0
12288	Rotherham General Hospital	26/09/2019	14	9	5	0	0
12258	Queen's Medical Centre	24/09/2019	19	9	10	0	0
12323	Wexham Park Hospital	17/09/2019	14	9	5	0	0
12131	Sandwell General Hospital	08/07/2019	22	8	14	0	0
30015	Morrison Hospital	27/06/2019	12	7	5	0	0
12489	Fulham Public Mortuary	26/06/2019	23	12	11	0	0
12318	Addenbrooke's Hospital	18/06/2019	15	11	4	0	0
12031	Stepping Hill Hospital	23/05/2019	10	7	3	0	0
12449	Dorset County Hospital	22/05/2019	19	9	10	0	0
12338	Royal Glamorgan Hospital	08/05/2019	0	0	0	0	0
12341	Royal Victoria Infirmary	07/05/2019	3	3	0	0	0
12420	Walthamstow Public Mortuary	25/04/2019	0	0	0	0	0
12042	Craigavon Area Hospital	11/04/2019	9	8	1	0	0
12018	Antrim Area Hospital	10/04/2019	9	7	2	0	0
12093	York Teaching Hospital NHS Foundation Trust	09/04/2019	13	12	1	0	0
12032	East Ham Public Mortuary	02/04/2019	20	16	4	0	0
12435	Uxbridge Mortuary	27/03/2019	4	3	1	0	0
12170	Hull Royal Infirmary	21/03/2019	0	0	0	0	0
12685	Cyted UK Ltd	21/03/2019	0	0	0	0	0
12445	St Pancras Public Mortuary	06/03/2019	16	13	3	0	0
12285	Wednesfield Public Mortuary	27/02/2019	35	20	12	0	3
12411	Macclesfield District General Hospital	12/02/2019	11	7	4	0	0
12036	Grange University Hospital	06/02/2019	8	8	0	0	0
12542	St Peter's Hospital	30/01/2019	23	16	6	1	0
12083	Musgrove Park Hospital	29/01/2019	7	5	2	0	0
12108	Calderdale Royal Hospital	23/01/2019	23	15	8	0	0

12057	Stoke-on-Trent City Council Public Mortuary	17/01/2019	3	1	2	0	0
12194	Central Mortuary	16/01/2019	23	14	9	0	0
12387	St George's Hospital	11/12/2018	16	14	2	0	0
12368	Queen Elizabeth Hospital	28/11/2018	5	5	0	0	0
12420	Walthamstow Public Mortuary	28/11/2018	10	8	2	0	0
12616	Tunbridge Wells Hospital at Pembury	27/11/2018	14	11	3	0	0
12163	University Hospital of Wales	22/11/2018	0	0	0	0	0
12145	Leighton Hospital	05/11/2018	12	8	3	1	0
12370	Royal Devon and Exeter Hospital	29/10/2018	0	0	0	0	0
12023	Kingston Hospital	17/10/2018	19	14	5	0	0
12027	Arrowe Park Hospital	17/10/2018	9	4	5	0	0
12337	Leicester Royal Infirmary	10/10/2018	16	11	5	0	0
12425	Eurofins Forensic Services Ltd	02/10/2018	7	7	0	0	0
12565	Birmingham Women's Hospital	26/09/2018	6	3	3	0	0
12305	Croydon Health Services NHS Trust	25/09/2018	13	8	5	0	0
12049	Countess of Chester Hospital	19/09/2018	16	11	5	0	0
12118	Harrogate District Hospital	04/09/2018	12	9	3	0	0
12602	Forensic Access	30/08/2018	11	9	2	0	0
12357	St Mary's Hospital	20/08/2018	4	4	0	0	0
12262	Royal Brompton Hospital	17/08/2018	0	0	0	0	0
12338	Royal Glamorgan Hospital	16/08/2018	0	0	0	0	0
12125	Miller House Mortuary	09/08/2018	7	7	0	0	0
12362	Basingstoke and North Hampshire Hospital	08/08/2018	16	10	4	2	0
12347	Gravelly Park	26/07/2018	3	3	0	0	0
12096	Kettering General Hospital NHS Foundation Trust	17/07/2018	8	6	2	0	0
12175	Royal Albert Edward Infirmary	11/07/2018	5	3	2	0	0

12268	Doncaster Royal Infirmary	11/07/2018	16	13	3	0	0
12553	St Marys Hospital	26/06/2018	3	3	0	0	0
12035	Royal Bolton Hospital	13/06/2018	13	10	3	0	0
12124	Yeovil District Hospital	13/06/2018	5	5	0	0	0
12380	South Tyneside District Hospital	06/06/2018	16	16	0	0	0
12250	Royal United Hospital Bath	29/05/2018	3	3	0	0	0
12058	University Hospital Aintree	23/05/2018	8	7	1	0	0
30002	Royal Liverpool University Hospital	22/05/2018	16	9	7	0	0
12138	Airedale General Hospital	17/05/2018	5	5	0	0	0
12517	Ascertain Forensics	10/05/2018	10	6	4	0	0
12459	UKHSA Colindale	25/04/2018	6	5	1	0	0
12253	Northampton General Hospital	24/04/2018	18	13	5	0	0
12409	The County Hospital	17/04/2018	11	8	1	2	0
12562	North Middlesex University Hospital	17/04/2018	3	3	0	0	0
30009	Russells Hall Hospital	11/04/2018	14	11	3	0	0
12209	Royal Papworth Hospital	05/04/2018	2	2	0	0	0