

Human Tissue Authority  
151 Buckingham Palace Road  
London  
SW1W 9SZ

**Tel** 020 7269 1900  
**Web** [www.hta.gov.uk](http://www.hta.gov.uk)  
**Email** [enquiries@hta.gov.uk](mailto:enquiries@hta.gov.uk)  
**Date** 28 January 2020

## Freedom of Information request

Thank you for your request for information under the Freedom of Information Act (FOIA), which was received by the Human Tissue Authority (HTA) on 02 January 2020. Your email outlined the following request:

I would like to know the following under the Freedom of Information Act (FOI) please.

Total number spam/malicious emails blocked by your organisation over the last 2 calendar years (2019 and 2018) broken down by year.

Please could you also provide a category for the malicious emails e.g. 2,300 phishing emails, 5,000 spam/junk emails, 3,400 anti-virus blocks.

## Response

We only retain data on spam/malicious emails blocked covering the last quarter of the year. In the last quarter of 2019, October – December, 16,674 spam/malicious emails were blocked.

These are categorised as follows:

- Blocked attachment: 60
- Phishing: 57
- Spam: 15,355
- Spoofed-external: 653
- Threatseekers issue: 16
- Virus: 533

## **Further information**

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request or complaint, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

A black rectangular redaction box covering the signature area.